

## CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION

## NOTICE TO FAMILY AND FRIENDS

On July 1, 2009 Global Tel\*Link (GTL) will charge new, reduced inmate call charges for all domestic collect and pre-paid calls that include local, long distance, and interstate calls. This action is a result of Senate Bill 81 that required GTL to reduce the inmate call charges over four fiscal years. The call set-up charge also known as the surcharge and the rate per-minute charge will be reduced. The final rate reduction will go into effect on July 1, 2010.

## No action is required to receive the new reduced rates.

The new rates will be in effect from July 1, 2009 until June 30, 2010.

| New rates for adult Institutions, Camps, private Community Correctional Facilities, and the Female Rehabilitative Community Correctional Center |                           |                        |                                  |
|---|---------------------------|------------------------|----------------------------------|
| Call Type   | New Per Call<br>Surcharge | New Rate<br>per Minute | New Cost of a<br>15-minute call* |
| Local   | \$0.81                    | \$0.081                | \$2.03                           |
| Long Distance   | \$1.08                    | \$0.118                | \$2.85                           |
| Interstate  | \$2.12                    | \$0.479                | \$9.31                           |

<sup>\*</sup>Cost does not include applicable local taxes and Federal Universal Service Fees.

Please Contact GTL Customer Service for billing or blocking questions:

1-888-415-0377

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All current and past GTL notices can be found on the CDCR web-site at:

http://www.cdcr.ca.gov/Visitors/Receiving\_Calls\_From\_Inmates\_and\_Wards.html